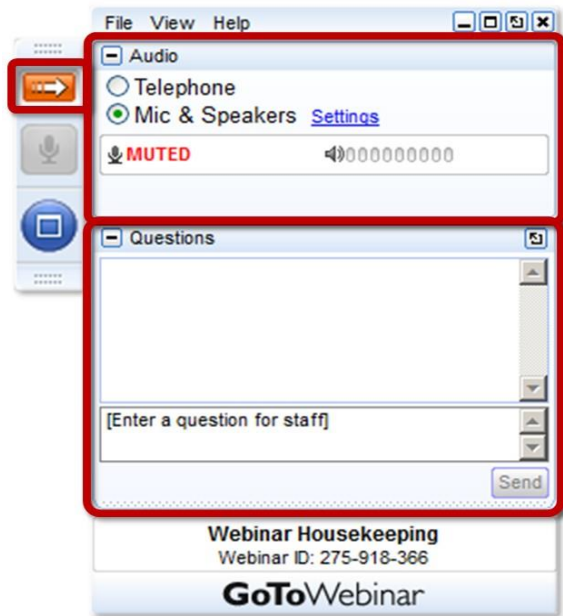




employee
NAVIGATOR

Aflac®



Questions?

We love your questions,

Our QA and Product team are on the call

Presenters

Andy Hasselwander

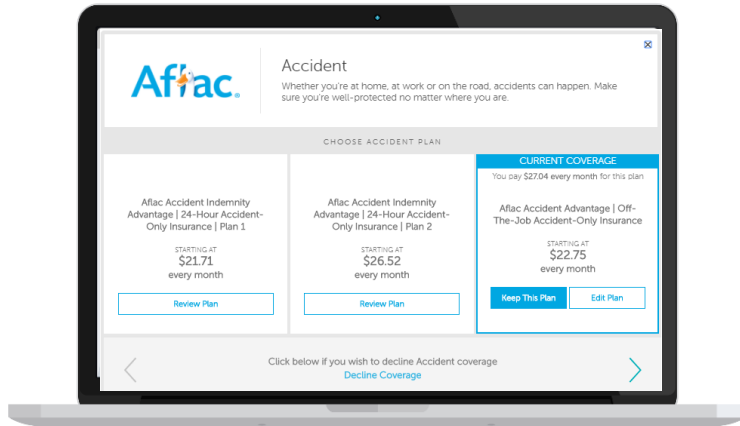
Rose Bulbula

AGENDA



1. Integration overview
2. Product demo
3. Setup Process
4. Open forum Q&A

What is Aflac's Everwell platform?



- A “3rd Party App” in Employee Navigator terminology
- Self-service enrollment platform for Authorized Producers:
 - Set up new groups
 - Assign enrollers
 - Sync existing Aflac groups with EN
 - Manage Aflac groups
- Enrollment “bridge” from Employee Navigator for Aflac products
- Manages regulatory compliance language
- Supports Employee Navigator new enroller features



Lets review some details!

- Supports real time enrollment & underwriting where demographic and enrollment data is shared between the 2 systems
- Supports self-service enrollment and Aflac enrollers for individual products offered to groups with three or more lives
- Supported Products:
 - Accident
 - Cancer
 - Critical Illness
 - Dental
 - Hospital Indemnity
 - Short Term Disability
 - Term Life
 - Vision
 - Whole Life



Setup Process: Everwell

- **Step 1:** Broker connects with their Aflac rep to connect to Everwell
 - Don't have a rep? Email employeenavigator@Aflac.com for assistance
- **Step 2:** Aflac rep or certified broker creates group account in Aflac Everwell and provides the broker with the group's Technical Integration Worksheet
 - XML version of Technical Integration Worksheet is created to automatically set up connection in Employee Navigator
 - Send express services email request to expressservices@aflac.com to initiate sync
 - 10 day turnaround time
 - Existing coverage from Aflac billing system will sync starting June 1st



Setup Process: Employee Navigator

- **Step 3:** Set up group in Employee Navigator
 - Load Technical Integration Worksheet (XML) downloaded in step 2 via company Benefits module > Add a Plan > Import from file > Choose “Aflac”
- **Designed to be simple.** Uploading the XML will:
 - Create **plan shells** with **default eligibility rules** (set at the group level). The appropriate plans will be listed under “Aflac” in the Plan List on the group’s Benefits’ page.
 - Add the **Everwell Group ID** to the group.
 - Add eligible **enrollers** to the group. Enrollers will receive an email notifying them they have been invited to enroll in the group.
 - Activate the **Aflac Everwell Operations** page, which will now appear in Benefits > Third Party Apps



Product demo

Best practices

- Configuration
 - Set Demographic Fields in EN to required
 - 1:1 product match –
 - only 1 product group can be set at the company level
- General rules of the road
 - Introduce to employees with technology meeting



Available Resources!

- Work directly with Employee Navigator's partner solutions team on cases; reach out to Rose Bulbula (rbulbula@employeenavigator.com) when ready to set up group
- Check out Employee Navigator's Knowledge Base for our detailed Aflac Everwell Employee Navigator Integration Guide
<https://employeenavigator.zendesk.com/hc/en-us/sections/360000130463-Aflac-Everwell>
- For assistance getting connected with an Aflac Account Rep, email employeenavigator@Aflac.com
- For support with account setup in Everwell, email support@everwellbenefits.com or call 855-411-4427



What to expect next...



Wednesday, May 2nd

- Integration live
- “Invite an enroller” functionality available



Friday, June 1st

- Existing coverage and changes begin transmitting from Aflac billing systems



July 1st

1st New groups can be effective



Mid-May

Major joint announcement



Q&A