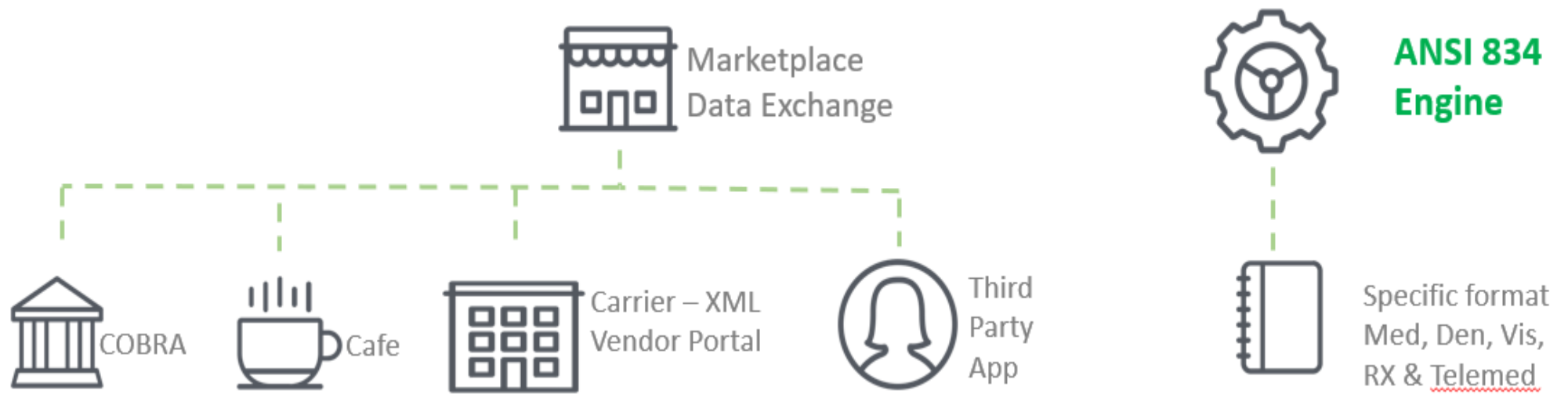


EDI = Electronic Data Exchange



834 – Tool that allows brokers to create and transmit specific 834 ANSI files to carriers. Med, Den, Vis are supported plans (except Guardian) and have to follow a specific format created by HIPAA. We have a list of configured carriers on support site. Cost to EN is \$0.45 per EE enrolled (no fee for Platinum). How to connect? – Brokers can connect by themselves to any configured carrier. Users can submit a ticket to connect a carrier not configured (\$750 fee).

COBRA – EN offers brokers free access to its COBRA Data Exchange to send two files; DOL (General Notice) & Qualifying Event. These files will provide the TPA with employees that need to be mailed a General Notice or Qualifying Event Notice.

How to connect? – Go to Broker Homepage> Data Feeds> COBRA> add a service. Once connected - select the three vertical dots > excluded plans > and check the box next to any plans that the client does not offer COBRA to employees.

Cafeteria – EN offers brokers free access to its Cafeteria Data Exchange to send full enrollment files for HSA, HRA, FSA, LPFSA, DCA, Transit and Parking benefits.

How to connect? – Go to Broker Homepage> Data Feeds> Cafeteria> add a service. Once connected, select the three blue vertical dots > excluded benefits plans> exclude by plan and check the box next to any plans that vendor does not administer.

Carrier – EN offers brokers free access to its Carrier Data Exchange to send full enrollment files for all plan types and employer group sizes (limitations may apply). This allows for an easier setup than 834 EDI and supports a broader range of products since 834 EDI is limited to MDV and is typically use for larger groups only.

How to connect? – See Carrier specific configurations/broker instructions through Zendesk>Integrated Partners. If a broker is interested in connecting a carrier who is not currently on the Carrier data exchange or working with EN to get on the data exchange then the EN sales team will reach out to broker to work on the connection. Use “Partner Requests” macro.

Third Party Apps – 3PA products will directly integrate with our partnered carriers' enrollment platforms. In the enrollment flow, we will populate the carriers' website/data within EN, which provides real-time data to the carrier, and also shares EE and Dep data between the two systems right away.

How to connect? – Users are responsible for coordinating with the carrier. The carrier will provide a form/implementation email to setup the plug-in pieces and products/plan builds. EN is not responsible for any of these setup pieces.

API – Payroll is the only product that utilizes real-time API currently. We are working on a broader API that will allow us to connect other products and carriers. No timeline on when the API will be completed.

* EN only charges the broker for 834. Other product fees are determined by carrier. More info can be found on the support site for each item.